



## QUALITY POLICY

**ST Logistics** is committed to deliver quality products and services that meet and exceed our customer's expectations, ensure compliance to the Quality Management System, applicable statutory and regulatory requirements and to continually improve its effectiveness by employing the following principles:

### Serve with Excellence

- Be proactive in meeting customer's needs
- Do the right thing and do it right
- Have good product and process knowledge

### Customer is Always Important

- Respond promptly to customer's needs
- Provide reliable and professional service
- Provide assistance proactively

### Make Things Happen Better and Faster

- Train and develop our staff to deliver the highest level of service
- Continually find effective and efficient ways to improve performance
- Share learning experiences